

VILLAGE OF YATES CITY

Water and Sewer Bill Forgiveness Policy

Approved 2/8/2023 by the Board of Trustees

1. The maximum amount of forgiveness shall never exceed \$500.
2. The customers bill must be 3 times higher then their average monthly bill over the last 12 months.
3. You must have been a customer for at least 12 months before any forgiveness will be allowed.
4. The customer will be required to pay 3 times their average monthly bill and then the remainder of the bill will be forgiven up to \$500.
5. The high bill must have been caused by a verified water leak.
6. Forgiveness will only be allowed one time every 5 years per address unless there is verification of ownership change.
7. The customer has to request the forgiveness, it is not automatically applied.